

BUSINESS MAVERICKS

STEVE JOBS

CAN'T BE THE ONLY ONE

WHO THINKS DIFFERENT!

NHY WE STARTED

GAP IN LITERATURE

Journalistic slant in all

literature about Mavericks

No solid source of data where Mavericks

were interviewed directly following a

systematic research approach

INTERVIEWS

Qualitative research approach using grounded theory was the most

appropriate methodology for the research question:

WHAT, HOW AND WHY DO MAVERICKS OPERATE THE

WAY THEY DO IN BUSINESS?

CORE CATEGORIE

25

CATEGORIES

\$ \$ \$ \$ \$ \$ \$ \$ \$

\$ \$ \$ \$ \$ \$ \$ \$ \$

\$ \$ \$ \$ \$ \$ \$ \$ \$

16 ORIGINAL QUESTIONS

28 WITH EMERGENT THEMES

EXPLORER

EXTERNAL

PERSON

ASSESSMENT

ORIENTATION TO CHANGE

MANNER OF PROCESSING

WAYS OF DECIDING

Explorers prefer to break new ground; so they have

closer links to radical innovation, which is discontinuous

and non-linear and results in fundamental changes to

practice and markets. No extreme developers scores.

tempo

FULL STACK

AS A RESEARCHER KNEW 29 INTERVIEWS WERE

NOT STATISTICALLY SIGNIFICANT. OUR MISSION

INDUSTRIES. HERE'S WHO WE HAVE SO FAR:

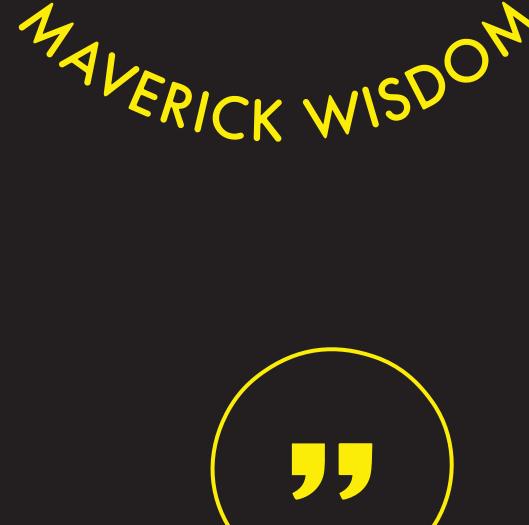
WAS TO INTERVIEW 100 FROM DIVERSE

Deloitte.

kids&

Mobify

INTELLECTUAL VENTURES



KHOURY (2013)

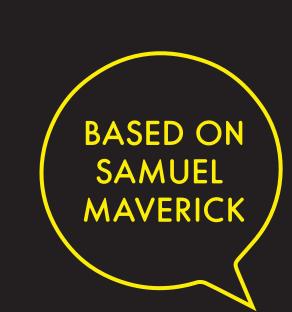
"Today's business world is not just changing, it's transforming; and those that think differently may be the ones to lead businesses to market domination."

TAYLOR & LABARRE (2006)

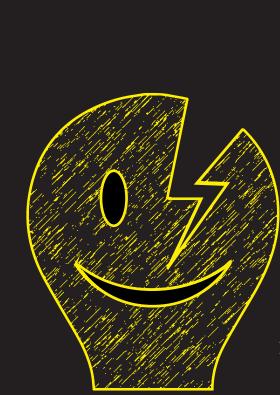
"Businesses are increasing their reliance on the skills of internal Mavericks to remain competitive in the global market place."

HAQUE (2011)

"The free thinkers who will shake up the world are desperately needed."



BEING A MAVERICK



DEFINITION OF MAVERICK Key commonality: Non-conforming

Maverick [mav-er-ik, mav-rik] a. Someone who willfully takes an independent, and often unorthodox stand against prevailing modes of thoughts and actions.

Mavericks". Syn: Outliers, Purple Cow, Crazy Ones, innovator, free spirit, misfit, unorthodox person, original, eccentric.

ex: "Elon Musk and Richard Branson are

"Someone who paves their own path and looks at big ideas... big opportunities, not in terms of barriers but as opportunities to tackle... as opposed to the blockades"



PERCEPTION OF SELF

- People tell me I'm a Maverick
- I have a knack for getting things right when least expected I have a way of solving problems
- which is different from other people I am much more productive than other people
- I have very unusual talents
- I am generally underestimated by people
- I do things differently and better than other people when
- I work



MAVERICKISM SCALE The maverickism scale is made up

GARDINER AND JACKSON'S

of seven questions. Each question is allocated 0 - 2 points, thus the maximum score would be 14. 22 SCORED 10 OR > 10

- Solutions / ideas / discovering new
- REASONS FOR BEING A MAVERICK Childhood and upbringing [21]
- Character / personality [16]
- Legacy [16]
- Give back [16]

things [20]



experiences and exposures as you grow up."

"... is a result of a perfect storm of



SKILLS & TALENTS Doing things differently / being different [19]

Problem solving [10]

Effective team building / team

- Making Connections / repurposing [10]
- working [7] "Analytical thinking or critical thinking

is the ability to process things in your mind without having to actually go through them, arrive at conclusions and then go test them. That ability is a rare thing, I think." MAVERICK DEVELOPMENT



Understanding / acceptance of self [6] Less optimistic or reckless / more

- realistic [5]
- Process changed [3] More confidence [3]
- Take less personal risks [3]

More refined / matured [3]



between being a Maverick so that business works, and behaving in a normal enough way that I can have good relations with my business partners? Those experiences have brought me to trying to find a middle ground between two extremes."

"So, now I'm in phase 3, which is...

OK, how do I find the right balance



for that, and there are certain

Have always been mavericks [28] Now choose to be sometimes [16]

MAVERICK OR MAINSTREAM

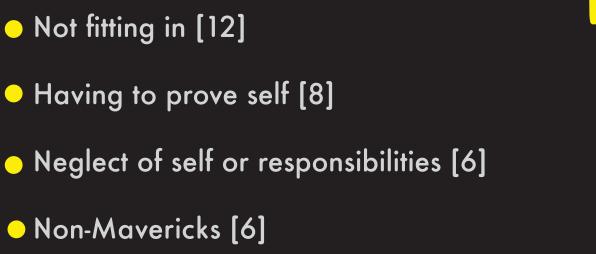
- * Conscious choice [14] * Not a conscious choice [14]

environments that call for rallying troops on different perimeters... and alienating people through maverick thinking is not a good way to go about that latter stage."



No literature retrieved placed into context how Maverick development, or the challenges a Maverick faces, is crucial to organizations and teams that

greatest benefit and value from the Mavericks they support. Not fitting in [12] Having to prove self [8]





M&CSAATCH ABEL

Affores本本

SOGAL VENTURES

IGNITING CHANGE

DESIGN

CULTURE

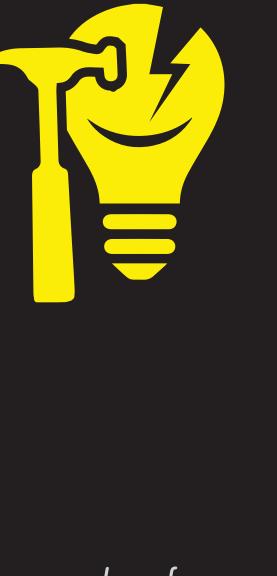
MIND

lruis bannett

Omovebubble

affectiva*

going: 'I can't help this, this is who I am, I'm always going to be this way.' Eventually I left... It is very difficult being a Maverick in a risk-averse STREET STORE ?WHAT





ANDRES

ARTS

O-GOT-JUNK?

+#@?

REDBO CORP

Z/IG



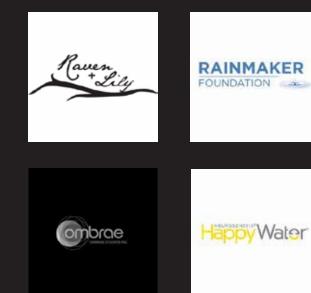
STRANGERS

Foundation

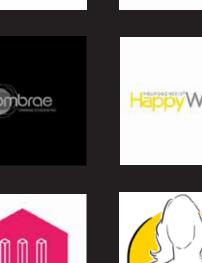
gerty images

goodgym





SCHOOL OF CREATIVE LEADERSHIP



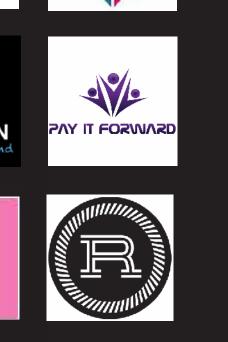










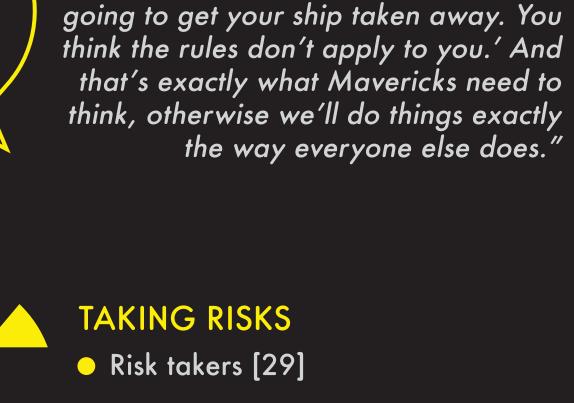


lego

ROCKCORPS

INDIEGOGO



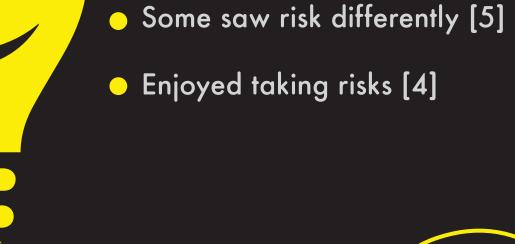


"Being a Maverick is just a way, a way

to live life. I was watching Star Trek...

office and he's like, 'you know you're

where the admiral pulls him in the



them as risks. I see them as absolutely smart moves."

THE TRIGGER

BEING A

To be broken / bent / not

Suggestions / guidelines /

Stifle and encourage creativity /

accepted blindly [10]

framework [7]

innovation [5]

RULES

Bruce Davis (Delivering Innovation module speaker)

demonstrated how he had managed to re-design

the relationship customers have with banks.

"THE MAN IS A COMPLETE MAVERICK"

His attitude triggered the thought:

CITY UNIVERSITY LONDON

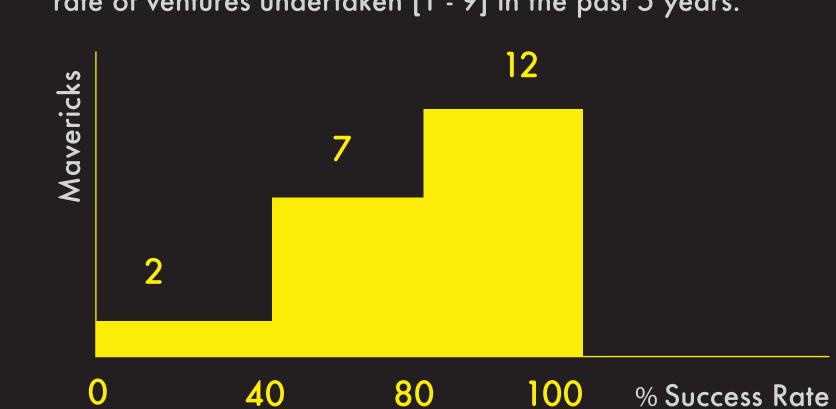
BUSINESS MAVERICK



The characteristics of success for a Maverick are:

DEFINITIONS OF SUCCESS

- Learned / developed [13]
- Team [10]
- Failures led to future success [9]
- Fun / happy / love what they do [9]
- Customer satisfaction / acquisition [9]
- Based on these definitions, this chart illustrates the success rate of ventures undertaken [1 - 9] in the past 5 years.



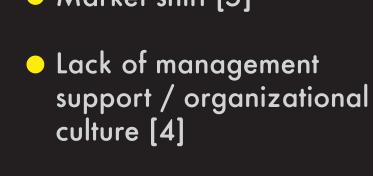


Market shift [5]

DEVELOPER

INTERNAL

TASK



Over optimistic / ambitious [4]





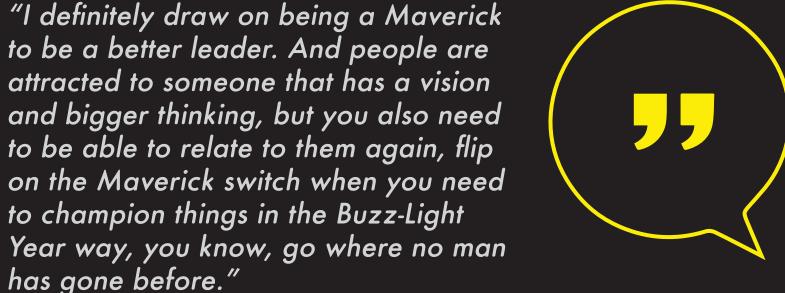
venture goes a little bit further and becomes a little bit bigger and a little bit riskier."

LEADERSHIP





Communicating a vision [7] Not connected to being a Maverick [5] to be a better leader. And people are



to be able to relate to them again, flip on the Maverick switch when you need to champion things in the Buzz-Light Year way, you know, go where no man has gone before." **TEAM** Team is crucial [21]





Team executes vision [11]

Solid / right team [7]

Can't do it alone [7]

assemble to accomplish those things..." **CREATIVITY** Mentioned creativity [27]

"Behind most Mavericks is a team of

executors. It takes people to take the

first step and put ideas together but to

me it's all about the team that you can



bravery is Maverick!"

Mentioned innovation [16]

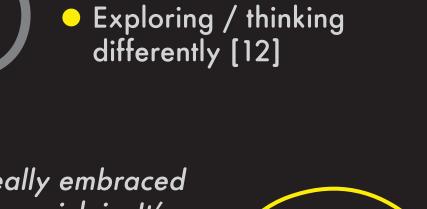
• Innovation is a Maverick [5]

Results from thinking outside the

box / risk-taking / disruptive [11]

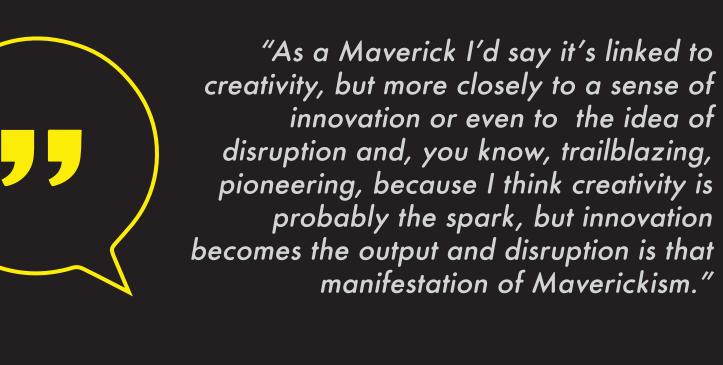
INNOVATION

new ways of approaching old problems



and creating solutions in ways that maybe others didn't think about. That is in essence the very definition of creativity... because creativity without bravery is nothing. Creativity with



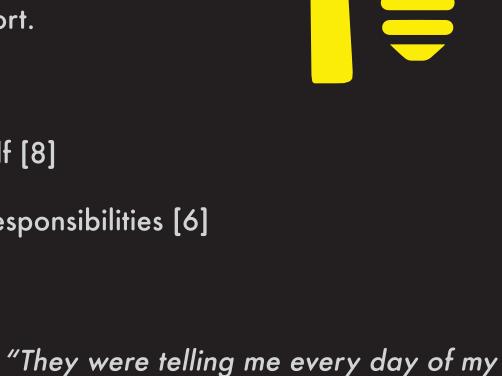


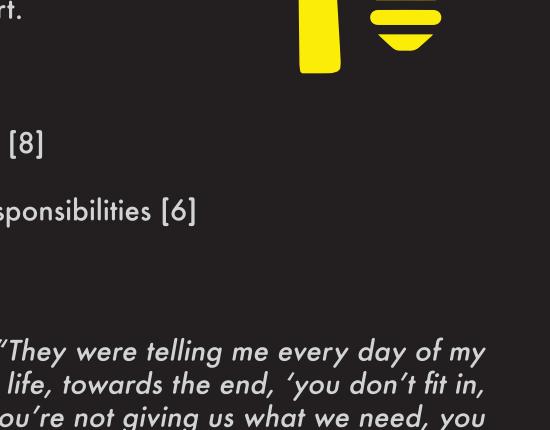




CHALLENGES TO BEING A MAVERICK

want to work most effectively and gain the







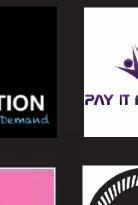
PROJECT

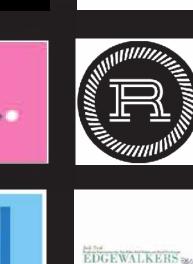
GARDENS





BIRDMAN

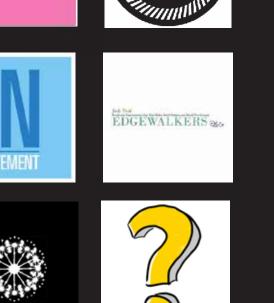














CONCLUSION

Established and contemporary business and leadership practices must evolve to meet the demands of today's emerging economies and fiscal challenges.

of mavericks who push the boundaries and challenge the status quo.

Globally businesses are beginning to appreciate the value and contribution

Better understanding the Mavericks will enable businesses to work more effectively with them. The findings of this research project may well be a good place to start.